



GP Referral Guide

January 2018



Renacres Hospital

Part of Ramsay Health Care

About Renacres Hospital

Renacres Hospital is one of Lancashire's leading private hospitals situated in quiet landscaped grounds in Halsall, near Ormskirk close to the M57, M58 and M6 motorways. The Hospital opened in 1987 and currently has 23 single rooms all with en-suite facilities. By investing in advanced medical technology, the hospital offers a wide range of treatments and services. The two fully equipped theatres are particularly suitable for orthopaedic procedures offered such as arthroscopy and hip and knee replacement. A dedicated day surgery suite is suitable for minor surgery and endoscopy.



Patients Can Expect:

- 23 en-suite rooms, including 5 premium care rooms
- 2 theatres, one with laminar flow
- Endoscopy unit
- Freshly prepared meals served in patient rooms
- Direct dial telephone
- Free TV and Radio
- Free Wifi
- Free Parking

Our Surgeons

All of our surgeons, physicians and staff are highly qualified, experienced and enthusiastic professionals covering a broad range of specialisms.

We deliver continuity of care by ensuring that all patients are under the direct care of the same consultant from their very first appointment, through treatment to follow-up appointment.

premium
care



Fast and flexible
appointment times to suit you



Your own **choice of Consultant** who you will see throughout your treatment



Freshly prepared menu and catering for special dietary requirements



Single **en suite room** and **individual physiotherapy** sessions



Individual **pre assessment** and **priority discharge**

Message from General Manager, Greg O'Neill



At Renacres Hospital we strive to give first class customer service for our patients, their families and our referring GPs however, we also know that when things don't go right that we need to learn from our mistakes and do our best to make sure it doesn't happen again. For at least the next 12 months we are focusing on Customer Service and Culture to underpin the Ramsay Motto – People Caring For People. We look forward to welcoming your patients to Renacres so we can have a positive impact in their healthcare.



JAG ACCREDITATION

Renacres Hospital's Endoscopy Unit is now JAG Accredited (since July 2014).

JAG Accreditation is a quality assurance endorsement that the Endoscopy Unit is compliant with standards of endoscopy practice (as set out in the Endoscopy Global Rating Scale) and is providing high quality, safe patient care that is patient-focused.

JAG Accreditation will therefore provide us with the national seal of approval that is also recognised by the Care Quality Commission.



Clinic Listings (NHS and Private)

Special Interest	Consultant	Clinic Times	Private/NHS
Audiology	Mrs P Zalewski	Monday afternoon; Thursday all day (weekly)	• •
Cardiology	Dr P Mennim	Tuesday evening (weekly)	•
	Dr N Palmer	Wednesday evening (monthly)	•
Cosmetic Surgery	Mr S N Ali	Wednesday afternoon (alternate)	•
	Mr A Fattah	Tuesday afternoon (alternate); Friday evening (alternate)	•
	Mr Irfan Khan	Thursday morning (alternate)	•
	Mr S H Liew	Tuesday evening (alternate)	•
Dermatology	Dr A Memon	Tuesday afternoon (weekly); Thursday afternoon (weekly)	•
Ear Nose and Throat	Mr T Lesser	Monday all day (weekly) Tuesday afternoon (weekly)	• •
	Mr N Roland	Thursday all day (alternate); Thursday afternoon (alternate)	• •
Endocrinology and Diabetes	Dr R Oelbaum	Wednesday evenings (alternate)	•
Gastroenterology	Dr G Butcher	Thursday afternoon (weekly)	•
	Prof C Kiire	Monday morning (weekly) Wednesday morning (weekly)	• •
General Surgery - Colorectal	Mr P Ainsworth	Tuesday afternoon (weekly)	• •
	Mr J Arthur	Monday evening (weekly)	• •
	Mr D Artioukh	Tuesday evening (weekly); Wednesday morning (weekly)	• •
	Mr M Paraoan	Friday afternoon (weekly)	• •
	Mr M Zeiderman	Monday afternoon (weekly)	•

Special Interest	Consultant	Clinic Times	Private/NHS
General Surgery - Lower Endoscopy	Mr P Ainsworth	Tuesday afternoons (weekly)	• •
	Mr H Babu	Friday morning (weekly)	• •
General Surgery - Upper and Lower Endoscopy	Mr I Alam	Wednesday afternoon (alternate); Saturday morning (alternate)	• •
	Mr D Artioukh	Tuesday evening (weekly); Wednesday morning (weekly)	• •
	Mr Iftikhar Khan	Wednesday afternoon (weekly); Wednesday evening (alternate)	• •
General Surgery - Upper Endoscopy	Mr R Macadam	Tuesday morning (weekly)	• •
General Surgery - Upper and Lower Endoscopy	Mr M Paraoan	Friday afternoon (weekly)	• •
General Surgery - Upper and Lower Endoscopy	Mr M Zeiderman	Monday afternoon (weekly)	•
General Surgery - Gall Bladder	Mr I Alam	Wednesday afternoon (alternate); Saturday morning (alternate)	• •
	Mr H Babu	Friday morning (weekly)	• •
	Mr S Jmor	Thursday afternoon (alternate)	• •
	Mr Iftikhar Khan	Wednesday afternoon (weekly); Wednesday evening (alternate)	• •
	Mr F Mason	Monday morning (weekly)	• •
	Mr M Zeiderman	Monday afternoon (weekly)	•

Key

• = Private work undertaken • = NHS work undertaken

Clinic Listings (NHS and Private)

Special Interest	Consultant	Clinic Times	Private/NHS
General Surgery - Hernia	Mr P Ainsworth	Tuesday afternoon (weekly)	• •
	Mr J Arthur	Monday evening (weekly)	• •
	Mr D Artioukh	Tuesday evening (weekly); Wednesday morning (weekly)	• •
	Mr H Babu	Friday morning (weekly)	• •
	Mr S Jmor	Thursday afternoon (alternate)	• •
	Mr I Khan	Wednesday afternoon (weekly); Wednesday evening (alternate)	• •
	Mr R Macadam	Tuesday morning (weekly)	• •
	Mr F Mason	Monday morning (weekly)	• •
	Mr M Paraoan	Friday afternoon (weekly)	• •
	Mr M Zeiderman	Monday afternoon (weekly)	•
General Surgery - Lumps and Bumps	Mr P Ainsworth	Tuesday afternoon (weekly)	•
	Mr I Alam	Wednesday afternoon (alternate); Saturday morning (alternate)	•
	Mr S N Ali	Monday morning (alternate)	•
	Mr J Arthur	Monday evening (weekly)	•
	Mr D Artioukh	Tuesday evening (weekly); Wednesday morning (weekly)	•
	Mr H Babu	Thursday morning (weekly)	•
	Mr A Fattah	Tuesday afternoon (alternate); Friday evening (alternate)	•
	Mr S Jmor	Thursday afternoon (alternate)	•

Special Interest	Consultant	Clinic Times	Private/NHS
	Mr Iftikhar Khan	Tuesday morning (weekly) Wednesday evening (alternate)	•
	Mr R Macadam	Tuesday morning (weekly)	•
	Mr F Mason	Monday morning (weekly)	•
	Mr M Paraoan	Friday afternoon (weekly)	•
	Mr M Zeiderman	Monday afternoon (weekly)	•
General Surgery - Vascular	Mr F Mason	Monday morning (weekly)	•
Gynaecology	Ms S Aleem	Friday morning (weekly)	• •
	Ms U Karthikeyan	Tuesday morning (weekly)	• •
	Mr M Davies	Tuesday afternoon (weekly)	• •
	Mr S Jones	Wednesday all day (alternate); Wednesday afternoon (alternate); Friday afternoon (alternate); Saturday morning (alternate); Skelmersdale Outreach - Tuesday morning (alternate)	• •
	Mr S Sharma	Thursday morning (weekly)	• •
	Mr K Thomas	Wednesday evening (weekly)	• •
Maxillofacial	Mr M Boyle	Thursday afternoon (alternate); Friday afternoon (alternate)	•
Nephrology	Dr C Wong	Thursday evening (alternate)	•
Neurology	Dr S Alusi	Thursday morning (weekly)	•
Neurosurgery	Mr N Buxton	Thursday evening (weekly)	•
	Mr A Sinha	Tuesday evening (weekly)	• •

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Clinic Listings (NHS and Private)

Special Interest	Consultant	Clinic Times	Private/NHS
Ophthalmology - Cataracts	Mr J Gonzalez-Martin	Thursday morning (weekly)	• •
	Mr S Kaye	Tuesday morning (alternate)	• •
	Mr N O'Donnell	Monday morning (weekly); Wednesday morning (weekly)	• •
Ophthalmology - General	Mr J Gonzalez-Martin	Thursday morning (weekly)	•
	Mr S Kaye	Tuesday morning (alternate)	•
	Mr N O'Donnell	Monday morning (weekly); Wednesday morning (weekly)	•
Orthopaedics - Foot and Ankle	Mr S Sirikonda	Monday afternoons (weekly)	• •
	Mr E Toh	Friday morning (alternate); Friday afternoon (alternate)	• •
Orthopaedics - Hand and Wrist	Mr W Loh	Wednesday morning (alternate); Friday all day (weekly)	• •
	Mr R Murali	Wednesday afternoon (alternate)	• •
	Mr R Parmar	Tuesday afternoon (alternate)	• •
	Mr V Sahni	Wednesday afternoon (weekly)	• •
Orthopaedics - Hip and Knee	Mr R Adam	Tuesday afternoon (weekly); Tuesday evening (weekly); Thursday evening (alternate)	• •
	Mr M Cartwright-Terry	Monday morning (weekly); Wednesday morning (alternate)	• •
	Mr M Cope	Monday morning (alternate); Wednesday morning (monthly); Thursday morning (alternate)	• •
	Mr A Gambhir	Friday afternoon (alternate)	• •
	Mr A Mohammad	Monday morning (alternate)	• •
	Mr J Oakley	Thursday morning (alternate)	• •

Special Interest	Consultant	Clinic Times	Private/NHS
Orthopaedics - Knee only	Mr G Pavlou	Monday afternoon (alternate)	• •
	Mr A Saithna	Monday morning (weekly)	• •
	Mr K Suraliwala	Monday afternoon (weekly)	• •
	Mr R Wilkes	Wednesday afternoon (alternate); Friday morning (once a month)	• •
Orthopaedics - Shoulder and Elbow	Mr P Hughes	Monday afternoon (alternate); Thursday morning (alternate)	• •
	Mr W Loh	Wednesday morning (alternate); Friday all day (weekly)	• •
	Mr R Parmar	Tuesday afternoon (alternate)	• •
	Mr V Sahni	Wednesday afternoon (weekly)	• •
	Mr A Saithna	Monday morning (weekly)	• •
Orthopaedics - Spinal	Mr R Austin	Friday afternoon (weekly)	• •
	Mr A Baker	Tuesday morning (alternate)	• •
Pain Management	Dr A Head-Rapson	Tuesday all day (alternate); Wednesday morning (alternate); Thursday morning (alternate); Friday morning (weekly)	• •
	Dr S Kehinde	Saturday morning (monthly); Tuesday morning (alternate)	• •
	Dr R Krishnamoorthy	Monday afternoon (weekly)	• •

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Clinic Listings (NHS and Private)

Special Interest	Consultant	Clinic Times	Private/NHS
Podiatry	Dr T Khokar	Tuesday evening (alternate)	• •
Psychology	Ms N Humber	Wednesday afternoon and evening (weekly)	•
Respiratory	Dr A Youzguin	Tuesday morning (weekly)	•
Rheumatology	Dr K Binymin	Thursday afternoon (weekly)	•
Urology	Mr M Gammal	Friday afternoon (weekly)	• •
	Mr V Hanchanale	Tuesday afternoon (weekly)	• •
	Mr R Mistry	Monday evening (weekly); Wednesday morning (weekly); Thursday evening (alternate)	• •
	Mr G Singh	Monday afternoon (weekly)	• •
	Mr R Weston	Tuesday morning (weekly)	• •





Private Patient Account Manager

As Renacres Hospital is committed to the provision of a first class, high quality experience for all Premium Care patients, we now provide a Private Patient Account Manager service. From the moment the patient makes their appointment until the time of discharge from the hospital our Private Patient Account manager is available to help with any query or concern.



Sharon Howard-Clelland

What this service offers

The aim of this service is to facilitate a smooth patient pathway.

Sharon will:

- Be a point of contact for all private patients.
- Manage the private patient journey.
- Answer private patient queries within 24 hours Monday to Friday.
- Walk patient's through the various stages of their private treatment and help with queries or concerns regarding referrals, insurance or anything else relating to their hospital stay.
- Ensure any special requirements are met before, during or after your patient's visit.

Sharon Howard-Clelland can be contacted direct on:

01704 842 057

GP Referral Information

Clinical Exclusion Criteria

- Patients with an incapacitating disease that is a constant threat to life.
- Patients who have an unstable mental condition and are receiving psychiatric treatment.
- Surgery for patients under 18 years of age.

Specialities

- Anaesthetics
- Audiology
- Cardiology
- Colorectal
- Cosmetics
- Dermatology
- ENT
- Gastroenterology
- General Medicine
- General Surgery
- Gynaecology
- Maxillofacial
- Neurology
- Neuro Surgery
- Ophthalmology
- Oral and Maxillofacial
- Orthopaedics
- Pain Management
- Physiotherapy
- Podiatry
- Psychology
- Radiology
- Respiratory
- Rheumatology
- Spinal Surgery
- Urology

Ways to Refer

General Referrals:

GP's can refer private patients for an Outpatient consultation, diagnostic test or treatment by writing to the appropriate Consultant, or telephoning our dedicated bookings team on the following numbers:

01704 842 017 or **01704 842 031**

Or use the dedicated GP Hotline:

01704 842 055

Electronic Patient Referrals:

Using the Ramsay private patient referral form.

The Ramsay Health Care online referral form has been created to allow you to refer private patients quickly via a secure website connection. This will allow you to send referrals to us the same day for further processing. Electronic referrals will also help you to reduce fax and postage costs whilst being a more secure method of delivery.

How to access the form.

You can access the patient referral form via the following address. You can save this to your browser favourites or create a shortcut from your computer desktop.

www.ramsayhealth.co.uk/patientreferral

ERS

All NHS services are accessible via Choose & Book

Email:

To email any referral:

outpatient.bookings@nhs.net

Fax:

Referral fax number (for Private referrals only):

01704 842 032

Other Useful Hospital Contact Numbers:

GP Hotline

01704 842 055

GP Liaison – Wendy Williams

07841 087 687

Private Patient Account Manager
- Sharon Howard-Clelland

01704 842 057

Outpatient Bookings Team

01704 842 017/031

Inpatient Admissions Team

01704 842 020

Physiotherapy Department

01704 842 021

Imaging Department

01704 842 022

Self Pay Insurance Enquiries

01704 842 028

01704 842 029

Reception

01704 841 133

Directions to Renacres Hospital

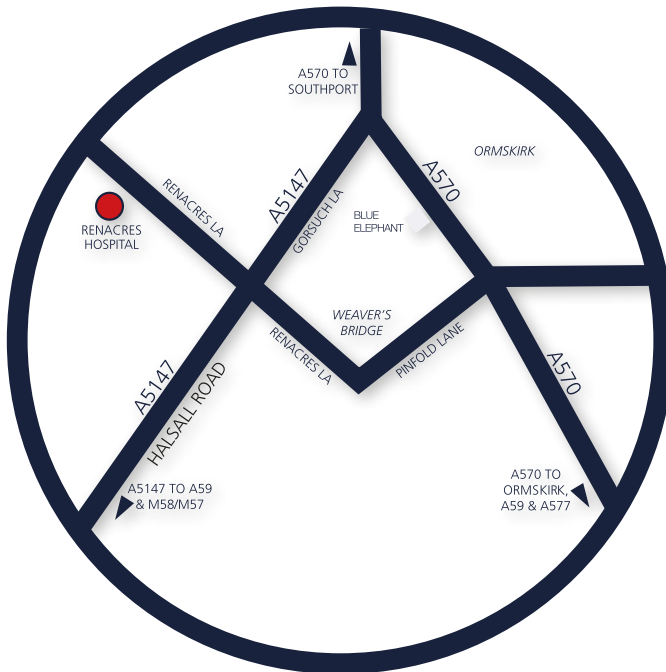
Renacres Lane, Ormskirk, Lancashire L39 8SE

Tel: 01704 841 133

www.renacreshospital.co.uk

By Road

From A59 – (Ormskirk direction). Join A570 and continue towards Southport. Continue until turning left onto A5147 Gorsuch Lane. Continue for a short distance before turning right onto Renacres Lane. Follow this road and Renacres Hospital is on the left.



Renacres Hospital
Part of Ramsay Health Care